

## Sample Test Questions:

- 1. The major problem primary care physicians face in providing quality health care to deaf and hard of hearing persons is:
  - a. The communication barrier that exists with these patients
  - b. Determining the cause of the hearing loss
  - c. Identifying better ways to screen for hearing loss in the general population
  - d. Determining the severity of the hearing loss

## Answer is: a

2. You are practicing as a family physician in a group of two doctors. In the middle of a typical busy afternoon, your office manager pulls you aside about a patient

who just arrived. She said that the patient, who is Deaf, came on time for his appointment but was requesting that the office provide and pay for a sign language interpreter for his visit. Your manager wanted to know what the obligation of the office was under the ADA (Americans with Disabilities Act). What do you tell her?

- a. The ADA mandates that physicians provide sign language interpreters at the patient's expense but only if the patient informs the physician's office ahead of time thus, in this case, the office was not obligated to locate an interpreter emergently
- b. The ADA mandates that physicians provide sign language interpreters at the patient's expense, regardless of when the patient requests the interpreter – thus, in this case, the office is obligated to locate an interpreter emergently
- c. The ADA does not mandate that physicians provide sign language interpreters at the physician's expense but only if the patient informs the physician's office ahead of time thus, in this case, the office was not obligated to locate and pay for an interpreter emergently
- d. The ADA mandates that physicians provide sign language interpreters at the physician's expense, regardless of when the patient requests the interpreter thus, in this case, the office is obligated to locate and pay for an interpreter emergently