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Hidden Characteristics: Applications

SI 680, ICD: Contracts & Signaling
Jeff Mackie-Mason

SI examples

NEESGrid

✂ \$80 million collaboratory

✂ Mandate: share equipment for 2-3 month experiments with multiple teams

✂ Who values what, how much, and for when?

SI Faculty Involved: Thomas Finholt and Yan Chen

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SI Faculty Involved: Jeff MacKie-Mason and Yan Chen

Making spammers pay for attention

Figure 1, distribution of Message Values (p. 6)

Source:

Loder, Theodore; Van Alstyne, Marshall; and Wash, Rick (2006) "An Economic Response to Unsolicited Communication," *Advances in Economic Analysis & Policy*: Vol. 6 : Iss. 1, Article 2, 6.

Available at: <http://www.bepress.com/bejeap/advances/vol6/iss1/art2>

General examples

Warranties / guarantees

- What is the hidden characteristics problem?
- Q: Which is more effective:
 - Money-back guarantee?
 - Replacement warranty (renewable)

Price discrimination

- Inverse elasticity rule:
$$\frac{p - MC}{p} = -p'(q) \frac{q}{p} = \frac{1}{|\epsilon_D|}$$
- What is the hidden characteristics problem?
- Airline pricing
 - What are some of the schemes?
 - Why do they work?

What problems with these schemes?

ICD method: Metering

- Want to identify high-intensity users (higher wtp for device)
 - They don't want to report usage
 - So charge them based on supplies
- Problems?
 - Not perfectly correlated with value (low value high volume users vs. high value low volume)
 - Need to prevent third party suppliers, or prices get bid down to MC
 - Laser cartridges, ink jet cartridges
 - Lexmark case: Tried to protect ink jets with DMCA!
- Examples?
 - United Shoe (staples)
 - IBM (punch cards; leasing)
 - Electrofax (coated paper)
 - Kodak, Xerox (per copy service contract; leasing)

Voting

- Who should pay how much to support IPL (SI, UM, other libraries, users...)?
- How should a multidisciplinary faculty select a new faculty member (with more than one "favorite")?
- How should an e-community decide on which new service to implement if it can only afford time/resources for one of N?
- How should a project team reach a decision on a meeting time? Project assignments?
- Closely related to matching problems that are increasingly tackled with networked systems
 - medical resident matching
 - law clerk matching
 - kidney exchange
 - public school assignment
 - college housing assignment

Majority voting

	Voter		
	1	2	3
1st choice	x	y	z
2nd choice	y	z	x
3rd choice	z	x	y

- Who wins in pair-wise majority vote?
 - No one: Condorcet cycle
 - Individual preferences *are* transitive, but group preferences *are not* transitive

Repairing majority voting?

- Suppose status quo wins if cycle occurs; say z
- What happens below?

	Voter		
	1	2	3
1st choice	x	y	z
2nd choice	y	z	y
3rd choice	z	x	x

- Clear majority winner: y
- But, suppose #3 votes according to $z \succ x \succ y$ (misrepresents). What happens?
 - Then we have a Condorcet cycle
 - z wins, which #3 prefers to y
- So, #3 has incentive to *manipulate*

Summary: majority voting

- Pairwise majority voting subject to
 - cycles
 - manipulation
 - *manipulation*: not incentive compatible to always tell the truth