open.michigan

Unless otherwise noted, the content of this course material is licensed under a Creative Commons Attribution 3.0 License.

http://creativecommons.org/licenses/by-nc-sa/3.0/

Copyright 2008, Paul Conway and David Wallace

Any medical information is intended to inform and educate and is not a tool for self-diagnosis or a replacement for medical evaluation, advice, diagnosis or treatment by a healthcare professional. You should speak to your physician or make an appointment to be seen if you have questions or concerns about this information or your medical condition. You assume all responsibility for use and potential liability associated with any use of the material. Viewer discretion advised: Material may contain medical images that may be disturbing to some viewers.

Material contains copyrighted content, used in accordance with U.S. law. Copyright holders of content included in this material should contact open.michigan@umich.edu with any questions, corrections, or clarifications regarding the use of content. The Regents of the University of Michigan do not license the use of third party content posted to this site unless such a license is specifically granted in connection with particular content objects. Users of content are responsible for their compliance with applicable law. Mention of specific products in this recording solely represents the opinion of the speaker and does not represent an endorsement by the University of Michigan.





SI 580 Understanding Records and Archives: Principles and Practices

Week 4 – Basic Archives and Records

Management Concepts



Themes of this week

Themes

- Definition of a record
- Principle of provenance
- Principle of original order
- Series
- Fonds / Records Group
- Organizational functions
- Recordkeeping requirements / warrant

'Pithy quote"



What are Records?

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- recorded information
- in any of form or format
- created or received, and maintained / accumulated
- by an entity (person, institution, organization)
- in the transaction of business / conduct of affairs
- and kept as evidence of that transaction
- or preserved for its informational value



Principle of Provenance (aka Respect des Fonds)

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

Provenance

- Organization or individual that created, received, or accumulated and used a particular set of records in the conduct of business
- Principle of Provenance
 - Records / archives of the same provenance are not to be mixed or combined with the records / archives of another provenance

UNIVERSITY OF MICHIGAN

Principle of Original Order

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- Original Order
 - Order in which records / archives were accumulated and kept when they were in active use
- Principle of Original Order
 - The order in which records and archives were accumulated and kept while in active use should be preserved



Series

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- Records / Archives having the same provenance which belong together because:
 - they are part of a discernable filing system (alphabetical, numerical, chronological...)
 - they result from the same activity / function
 - they are similar in format / form / content



Series examples

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- Accounts
- Agendas
- Annual Reports
- Bank Statements
- Budgets
- By-Laws
- Case Files
- Contracts
- Correspondence
- Directives
- Invoices

- Lectures
- Maps
- Minutes
- Organizational Charts
- Payrolls
- Photographs
- Press Releases
- Proposals
- Publications
- Speeches
- Videotapes



Series example: James J. Duderstadt Papers

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- Paper Documents
 - Biographical / Background
 Material
 - Speeches and Accompanying Material
 - Computer Printouts of Speeches
 - Position Papers
 - Publications (Legacy Documents)
 - Presentations
 - Correspondence
 - Research
 - Topical Files
 - Presidential Transition Files
 - Strategic Planning

- Digital Documents
 - Speeches
 - Idea Files
 - Strategy
 - Position Papers
 - Presentations
 - Write Files
 - Legacy Documents
 - Digital Images



Series example: Republican Party (Michigan). State Central Committee

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order

4 Series

- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- Annual Reports / Executive Committee Meetings
- Chairman's Files (subseries by individual chairmen)
- Staff Files / Department Files (subseries by individual staff and departments)
- Topical Files
- Campaign Files
- Convention Files (subseries by national and state conventions)
- Miscellaneous
- Sound Recordings
- Photographs



Record Group / Fonds

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- **5 Fonds / Records Group**
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

Record Group

 A body of organizationally related records established on the basis of provenance by an archives for control purposes.

Fonds

 The whole of the records, regardless of form or medium, automatically and organically created and/or accumulated and used by a particular individual, family, or corporate body in the course of that creator's activities or functions.



Organizational Functions

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- **6 Organizational functions**
- 7 Recordkeeping requirements / warrant

Function

- Activity directed at carrying out a mission for an organization
- Major responsibility that supports the mission / goals of the organization



Functions: examples

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- **6 Organizational functions**
- 7 Recordkeeping requirements / warrant

- Archival functions
 - -- Appraisal
 - Arrangement & Description
 - Preservation
 - ReferenceServices
 - PublicProgramming

- Records Mgmt functions
 - Scheduling
 - Vital Records Protection
 - Disaster Planning & Recovery
 - Forms / Directives /Reports Management



DECOMPOSITION:

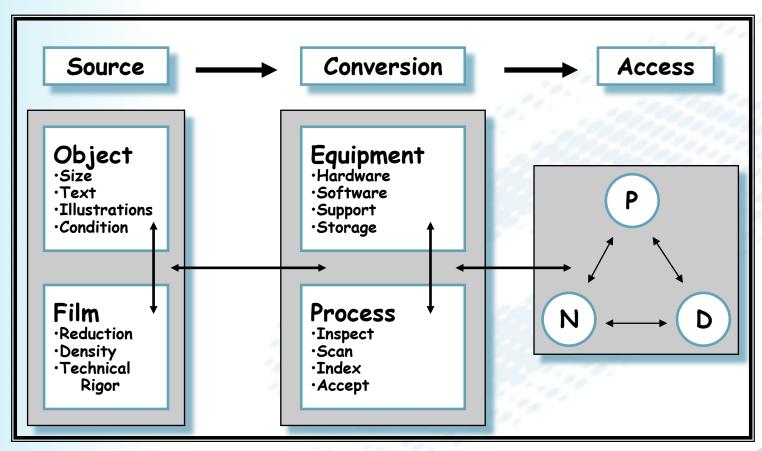
Function -> Process -> Activity -> Transaction

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- **6 Organizational functions**
- 7 Recordkeeping requirements / warrant

- Function: major responsibility that supports the mission / goals of the organization
- Process: series of ordinal steps that combine to support a given function
- Activity: individual step within a given process
- Transaction: specific occurrence within a given activity



Process Model - Digital Scanning





Decomposition: example drawn from ISO 15489 & AS4390 ...1

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- **6 Organizational functions**
- 7 Recordkeeping requirements / warrant

- Function:
 - Design and implement recordkeeping system
- Process:
 - Preliminary investigation
 - Analyze business activity
 - Identify recordkeeping requirements
 - Analyze existing systems
 - Identify strategies for recordkeeping
 - Design recordkeeping system
 - Implement recordkeeping system
 - Post-Implementation review



Decomposition: example drawn from ISO 15489 & AS4390 ...2

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- **6 Organizational functions**
- 7 Recordkeeping requirements / warrant

- Activity
 - Interview key staff about the performance of the new recordkeeping system via a questionnaire
- Transaction
 - Interview transcripts
- Functional decomposition identifies link between functions and records



Recordkeeping Requirements

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- Recordkeeping practices mandated by societyidentified via compilations and guidelines, legal research, organizational analysis
- Over 1,000 federal statutes and regulations govern the retention of records and there are state, county, and municipal regulations as well
- Regulated activities / industries include: agriculture, banking, communications, construction, health care, manufacturing, transportation, utilities...



Recordkeeping Requirements: examples

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- General U.S. Occupational Safety and Health Administration's Recordkeeping http://www.osha.gov/recordkeeping/handbook/index.html
- San Diego Air Pollution Control District, Rule 260.545. Recordkeeping Requirements <www.arb.ca.gov/DRDB/SD/CURHTML/ R260-545.HTM>
- Fair Labor Standards Act Recordkeeping
 Requirements <www.dol.gov/esa/regs/compliance/ whd/whdfs21.htm>
- Pesticide Recordkeeping Requirements for...
 http://pods.dasnr.okstate.edu/docushare/dsweb/HomePage
 __school.of INFORMATION_

UNIVERSITY OF MICHIGAN

Recordkeeping Requirements: Sources

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- Code of Federal Regulations
 http://www.gpoaccess.gov/cfr/index.html
- Information Requirements, Retention Manager (software)
- ARMA International, Washington Policy Brief http://www.arma.org/legal/us/index.cfm



Recordkeeping Warrant

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- Statements from:
 - laws
 - regulations
 - case law
 - information technology standards
 - auditing standards
 - best practices
- that either mandate or suggest particular recordkeeping behaviors
- Relevant to lawyers, auditors, RM, IT, domain specialists



Recordkeeping Warrant: Sources

- 1 Definition of a record
- 2 Principle of provenance
- 3 Principle of original order
- 4 Series
- 5 Fonds / Records Group
- 6 Organizational functions
- 7 Recordkeeping requirements / warrant

- American Academy of Pediatric Dentistry, Guideline on Record-keeping (Adopted 2004)
 - http://www.aapd.org/media/Policies_Guidelines/ G_Recordkeeping.pdf#search=%22recordkeeping %20dentistry%22
- Australian National Audit Office, Recordkeeping in Large Commonwealth Organisations (2003-2004)
- University of Massachusetts, Amherst, General Guidelines, Do's and Don't's for Keeping Lab / E-Lab Notebooks (2004)

http://www.umass.edu/research/cvip/inventors_guidelines.html



Thank you!

Paul Conway

Associate Professor
School of Information
University of Michigan
www.si.umich.edu

