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Author(s): Paul Conway, PhD, 2010

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SI 410 ETHICS AND INFORMATION TECHNOLOGY

Week 9b: Avatars and Anonymity

THEMES

- What is anonymity?
- Relationship to information ethics
- Anonymity and self-esteem
- Complications and examples

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Fall $2010\,{f n}$ SI 410 Ethics and Information Technology

ANONYMITY

1 Anonymity

- 2 Ethics
- 3 Esteem
- 4 Complications
- o OED: anonymous, a.: [f. Gr. (whence also in L. annymos, annymus), f. priv. +, in Æolic, name. Often used in Gr. form early in 17th c.]
 - 1. Nameless, having no name; of unknown name.
- Gary Marx (1999): seven dimensions of anonymity

TABLE 1 Types of identity knowledge

- Legal name
- Locatability
- 3. Pseudonyms linked to name or location
- 4. Pseudonym's that are not linked to name or location
 - a. For policy reasons
 - b. Audience does not realize it's a pseudonym
- Pattern knowledge
- Social categorization
- Symbols of eligibility/noneligibility

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TABLE 2 Rationales for anonymity

- 1. To facilitate the flow of information
- 2. To obtain personal information for research
- 3. To encourage attention to the content of the message
- 4. To encourage reporting, information seeking, and self-help
- To obtain a resource or encourage action involving illegality
- To protect donors or those taking controversial but socially useful action
- 7. To protect strategic economic interests
- 8. To protect one's time, space, and person
- 9. To aid judgments based on specified criteria
- 10. To protect reputation and assets
- 11. To avoid persecution
- 12. To enhance rituals, games, play, and celebrations
- 13. To encourage experimentation and risk-taking
- 14. To protect personhood
- Traditional expectations

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Gary T. Marx, "What's in a Name? Some Reflections on the Sociology of Anonymity", The Information Society, 1999, PD-INEL

TABLE 3 Rationales for identifiability

- 1. Accountability
- 2. Reputation
- 3. Dues paying and just deserts
- 4. Organizational appetites
- 5. Bureaucratic eligibility
- 6. Interaction mediated by space and time
- 7. Longitudinal research
- 8. Health and consumer protection
- 9. Currency of friendship and intimacy
- 10. Social orientation to strangers

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1 Anonymity

- 2 Ethics
- 3 Esteem
- 4 Complications
- Wallace: "noncoordinatability of traits in a given respect
 - Someone known to exist but not "who"
 - Action not coordinatable with traits and locations
- Criteria:
 - Potentially identifiable trait is known
 - No limit on the kinds of traits
- Trait: property or attribute
- Location: position in a social network

1 Anonymity

- 2 Ethics
- 3 Esteem
- 4 Complications
- P. 170. "... Anonymity: unable to coordinate some known trait(s) with other traits such that the person cannot be identified.
- "non-identifiability by others in a shared social environment, even if only or primarily by virtue of the effects of one's actions."
- Anonymity is social-context specific.

1 Anonymity

- 2 Ethics
- 3 Esteem
- 4 Complications
- Anonymous versus Unknown
- Unknown: not knowable
- Anonymity requires action that is not traceable, where person cannot be identified.
- Social isolation, as un-knownness, is a means toward anonymity.

ETHICAL ISSUES WITH ANONYMITY

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications
- Data mining, tracking, surveillance
 - Pros and cons
- Attribution bias
- Expression of self
 - Pros and cons
- Globalization
 - Libel or cross-fertilization
- Identity theft

ETHICAL ISSUES WITH ANONYMITY

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications
- Categories of purpose
 - Agent: Anonymity for the sake of furthering action by person or agent
 - Recipient: Anonymity for sake of preventing or protecting from harm
 - Process: Anonymity for sake of a process
- Accountability (double edged sword)

ETHICAL ISSUES WITH ANONYMITY

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications
- The challenge of care ethics –
 depersonalization through anonymity
- Privacy as an overriding value that supports anonymity
- Consequentialism: weighs anonymity in terms of harm versus benefits

ANONYMITY AND THE INFOSPHERE

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications
- "A moral agent is an **interactive**, **autonomous** and **adaptable** transition **system** that can perform morally **qualifiable** actions." (Floridi and Sanders 2004)
 - Interactive: system and environment (can) act upon each other
 - Autonomous: system (can) change state without direct response to interaction
 - Adaptable: interactions (can) change the transition rules [learning from experience]
- Action is moral if it CAN cause good or evil

ANONYMITY AND THE INFOSPHERE

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications
- Information objects as moral agents
- Moral agents as anonymous but not unknown
- Duty of any moral agent is to contribute to the sustainable blooming of the infosphere
- Any process, action, or event that negatively effects the whole infosphere is evil.

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications
- Esteem and reputation are intimately related..
 - What do these terms mean? (+ and -)
- Reputations compound across domains.
 - What do the authors mean by this?
- What happens to esteem and reputation in the case of multiple identities, some of which are anonymous?

EXAMPLES IN THE REAL WORLD

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications

- Pseudonyms (multiple identities)
 - http://en.wikipedia.org/wiki/Pseudonym
 - Esteem is variable
- Name change (identity management)
 - Esteem migrates to the new name
- Secret society
 - Esteem is internal to the group

• If esteem is an object of desire, why the secrecy?

THE ROLES THAT ANONYMITY PLAY

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications

- Insurance strategy
 - Anonymity as a personal risk management
 - When risk abates, the value may remain
- Esteem-optimizing strategy
 - Hide motives, enable aggression, permit socially unacceptable behavior
 - Esteem is optimized when fewer people observe.
- Ad hoc strategy
 - Containing esteem to associates
 - Containing dis-esteem

ANONYMITY AND THE INTERNET

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications
- Esteem devolves to the avatar, whose reputation is a crucial factor in social relations
 - Let's find some examples of high and low esteem situations...
- Esteem for the avatar devolves to the owner
 - The management of identities servers multiple needs of the owner

ESTEEM AND IDENTITY INTEGRATION

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications
- Not always a good idea...
 - Online reputation can be higher than one's offline reality
 - Personal advantage to separating identities
 - Online avatars as a secret society with special benefits

21

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AVATARS AND IDENTITY - COMPLICATIONS

- 1 Anonymity
- 2 Ethics
- 3 Esteem
- 4 Complications
- The use of avatars to project identity (self)
- The use of avatars to hide identity (self)
- What are the ethical consequences of this choice?
- If esteem can turn to dis-esteem, where does the harm lie?

Additional Source Information

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Slide 5, Image 3: Please see original image of Roz Chast's "The Ungoogleable Man" at The New Yorker, http://www.cartoonbank.com/a-man-is-seen-walking-down-the-sidewalk-with-word-bubbles-around-him-declaring-his-inability-to-/invt/134539/,

Slide 6, Image 5: Wallace, K.A. (2008) On-line Anonymity. Entry for Handbook on Information and Computer Ethics, eds. Herman Tavani and Ken Himma, John Wiley & Sons, Inc., 165-189, PD-INEL

Slide 7, Image 3: Gary T. Marx, "What's in a Name? Some Reflections on the Sociology of Anonymity", The Information Society, 1999, PD-INEL

Slide 7, Image 4: Gary T. Marx, "What's in a Name? Some Reflections on the Sociology of Anonymity", The Information Society, 1999, PD-INEL

Slide 21, Image 3: Please see original image of William Haefeli's "What was the point of writing a blog nobody else could read?" at The New Yorker, http://www.cartoonbank.com/2010/what-was-the-point-of-writing-a-blog-that-nobody-else-could-read/invt/135997/

PAUL CONWAY

Associate Professor
School of Information
University of Michigan
www.si.umich.edu