

Maternal Mental Health

RESOURCE DIRECTORY

Selected resources for the Cape Town metro region 2013-2014

COMPILED BY THE PERINATAL MENTAL HEALTH PROJECT







How to use this resource directory

- This directory focuses primarily on organisations offering counselling and psycho-social support services in the Cape Town region. Every effort has been made to ensure that the information is correct. We welcome corrections, additional information and new organisations for this directory.
- Organisations are listed alphabetically, and by area. Most organisations serve the greater Cape Town area. If an organisations is based in a specific area, or serves a specific area, it is noted in the 'Contents by Area' section.
- An organisation may also work in the surrounding communities of the 'area' it serves. For example, if the organisation is in Langa, it may also serve Gugulethu, New Crossroads, and so on. Be sure to call the organisation and ask if your client may be referred.
- It is always best to phone the organisation before making a referral. Get a contact person's name, know what they do, and get their address and phone number.
- If you do send a client for a referral, be sure that your client has all the necessary contact information. Not knowing where a place is, or who to ask for, can be very stressful and discourage your client from attending her appointment.

National Mental Health Information Line 0800 567 567

Perinatal Mental Health Project

Tel: 021 689 8390 • Email: info@pmhp.za.org • Website: www.pmhp.za.org

Alan J Flisher Centre for Public Mental Health
University of Cape Town • Department of Psychiatry & Mental Health
46 Sawkins Road • Rondebosch 7700 • Cape Town

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	Child Welfare Society, Islamic Resource Foundation, Islamic	Kuils River	Mosaic
Athlone	Social & Welfare Association, Legal Aid Board, SANCA,	Lake view	CAFDA
	Western Cape Network on Violence Against Women	Langa	llitha Labantu, Sinakho Community Project
Atlantis	NICRO, SANCA	Lavender Hill	CAFDA
Beaufort West	NICRO	Macassar	Mosaic
Belhar	Mosaic	Manaphara	Rape Crisis, Saartjie Baartman Centre for Women & Children, Silverstream
Bellville	New Life Centre. Rape Crisis. Sothemba AIDS Action	ואומורכווסכו פ	Community Project
		Mfuleni	Mosaic
Bridgetown	Care Have Shelter	Mitchell's Plain	Cape Town Drug Counselling Centre, FAMSA, Mosaic, NICRO, The Parent
Crawford	Place of Hope	Mitchell 3 r Idill	Centre, SANCA, YMCA
Crossroads	The Parent Centre	Mowbray	Parent-Infant Mental Health Services
Delft	Delft Day Hospital & Clinic, Mosaic	Nyanga	Mosaic, The Parent Centre
Diep River	RAPCAN		Cape Mental Health, Cape Town Drug Counselling Centre, FAMSA, Loaves
Du Noon	Child Welfare Society, Mosaic	Observatory	& Fishes Shelter
ي وزيران موزمال	FAMSA, Sothemba AIDS Action, Tehillah Community	Ottery	Heaven's Nest, Youth Interfacing
EISIES NIVIEI	Collaborative	Paarl	SANCA
Catosyillo	Child Walfara Sociativ	Parow	Life Line
Datesville		Philippi	llitha Labantu, Mosaic
George	NICRO	Philippi East	Beautiful Gate
Grassy Park	CAFDA, Mosaic	Pinelands	Mater Domini
Cuantothii	llitha Labantu, The Parent Centre, SANCA, Silverstream	Plumstead	ATTIC, Mosaic
augale	Community Project	Retreat	CAFDA
Hanover Park	Child Welfare Society	Rondebosch	Parent-Infant Mental Health Services
Harare	Mosaic	Somerset West	Hope Pregnancy Help Centre
Heideveld	Rape Crisis	Tafelsig	Mosaic
Hout Bay	Child Welfare Society, Hout Bay Christian Community Association	Tygerberg	SANCA, Mental Health Information Centre
Kenilworth	Sisters Inc.	Woodstock	Ons Plek, St Anne's Home, Trauma Centre, Women in Need
Kensington	Mosaic	Moreostor	Odoliv
	The Ark, Empilweni Centre, FAMSA, Ilitha Labantu, Life Line,	Wolcestel	
Khayelitsha	Mosaic, Parent-Infant Mental Health Services, The Parent	Wynberg	Cape Town Refugee Centre, Mosaic, PNDSA
	Centre, Rape Crisis, SANCA, Simelela Clinic, Umthawelanga	Zeekoevlei	CAFDA

The Ark

Service	Details			Hours
Counselling	 Christian counselling Provided by two counsellors English and Afrikaans 			
Shelter Training	 Christian home to destitute, he abused, unemployed men, wo Provide food and clothing for 3 Crèche and school (for childre Job skills, e.g. sewing, carpent 	Monday to Friday 9am - 3pm for enquiries		
, , , ,		Other information		
Contact information		Other informatio	n	
Contact information Phone	021 843 3927	Other informatio Appointment	n Yes	
	<u> </u>		I	
Phone	021 843 3927	Appointment	Yes No Acce doc Doe on p	epts refugees (with umentation) s not accept anyone osychiatric



ATTIC

Service	Details	Hours	
Counselling	Individual	Monday – Frid 07:30am - 4pr	•
Testing	Voluntary Counselling and Testing	Monday – Thursday 9am - 1pm	
Training	CounsellingHIV/AIDS awarenessARV adherence	Call for information	
Contact inform	nation	Other informa	tion
Phone	Tel: 021 797 3327 / 021 763 5320	Appointment	Yes
Email	cajacobs@pgwc.gov.za	Fee	No
Address	Lady Michaelis Building, Timour Hall Rd, Plumstead	Areas	Cape Town

Beautiful Gate

Service	Details			Hours		
Counselling	Psychosocial and spiritual supportProvided by qualified social worke					
Shelter	 Christian support for vulnerable children, especially those affected by HIV/AIDS Shelter for children until returned to family or being fostered 					
Social support Development	 For children and their family Access to grants Short-term food relief Advice and referrals Activities to stimulate mental, spir 	24 hours				
•	E.g. writing, games, creative work,	E.g. writing, games, creative work, dancing, singing				
Contact information		Other information	1			
Phone	021 370 2500	Appointment No				
Fax	021 374 8237	Fee	No			
Email Address	support@beautifulgate.org 73, Stock road, lower Crossroads, Philippi East Admission Information African ch					



CAFDAHIV/AIDS Action Support Group

Service	rvice Details Hours			
Counselling	Individual	Call for inform	ation	
Support groups	People affected by HIV/AIDS	Tuesday, 9.30am - 13pm		
Support groups	People living with HIV/AIDS	Thursday, 9.30am - 13pm		
	Drug abuse awareness	Call for information		
Training	Peer education			
	Awareness programmes			
Contact information Other inf		Other informa	Other information	
Phone	021 706 2050			
Pnone	021 705 6247	Appointment	Recommended	
Cell	082 8740 964			
Email	olivia@ctconvention.co.za			
Address	Corner of 8th Avenue and Prince	Fee	No	
Audress	Georges Drive, Retreat			
			Retreat, Lavender Hill	
Contact person	Sandra Segers	Areas Grassy Park,		
-			Zeekoevlei, Lake view	



Cape Mental Health

Service	Details		Hours
Counselling	 psychiatric illnesses intellectual disabilities emotional adjustment problems long term and short term counselling social workers 	Monday - Friday 8:30am - 4:30pm	
Support	Support services for families affected by		
Care centres	Care for intellectually impaired children		
Vocational rehabilitation	Skills development and training project t employment of the mentally ill		
Contact informat	Contact information Other information		n
Phone	021 447 9040	Appointment	Yes
Fax			No
Website	www.capementalhealth.co.za	Areas	Cape Town
Address	22 Ivy Street, Observatory	Aleus	Cape Town

Cape Town Drug Counselling Centre

Service	Details		Hours	
 individual family group telephonic counselling qualified psychologists and social workers 			Monday - Thursday 8:30am - 4:30pm	
Substance Assessment and outpatient treatment of drug problems (excluding alcohol abuse)			Friday 9am - 4pm	
medical and complementary health services no methadone for heroin detoxification		33		
Contact infor	mation	Other informa	ation	
Phone	Observatory: 021 447 8026Mitchell's Plain: 021 391 0216	Appointment Yes		
Website	Website www.drugcentre.org.za Fee		Sliding scale based on income R20 - R180 per person	
Address	 1 Roman Rd, Observatory 7925 Unit 12 Woolworths Arcade 2 Symphony Walk Town centre, Mitchell's Plain 7785 	Areas	Cape Town, Observatory and Mitchell's Plain	



Cape Town Refugee Centre

Service	Details	Hours		
Counselling	 Individual counselling Psychosocial support Counselling provided by qualified psychologists and social workers 	Monday - Friday		
Social support	 Assistance for newly arrived refugees Client must have asylum-seeking papers or valid refugee status Financial assistance (for limited period) e.g. contribute to children's school fees 8:30 am - 4pm Appointments for clients Monday, Tues day and Thurs 8:30 am - 4pm 		y and Thursday n)	
development	Skills training			
Contact informatio	n	Other informatio	n	
Phone	021 762 9670			
Email	ctrc@telkomsa.net	Appointment	Yes	
Website	www.ctrc.co.za			
Address	F12, 123 C/o Piers and Main Rd, Wynberg Center, Wynberg	Fee	No	
Contact person	Christina Henda	Areas	Cape Town	

Care Haven Shelter linked to Salvation Army

Service	Details			Hours		
Counselling	Individual counselling	provided by qua	lified social workers			
Shelter	children	months e 16, boys to ag	used women and their e 12) must be	Monday - Friday 8:30am - 4pm		
Training	Life skillsParentingTraining programm	ife skills				
Contact informat	ion	Other informa	tion			
Phone	021 638 5511	Appointment	Yes			
Email	careaids@iafrica.com	Referral information	doctor, psychologi Client will be asses	er of referral from a st or social worker ssed by the Care er to see if criteria are		
Address	Bridgetown Call for more details	Fee	 If earning: R25/week: shared R75/week: single r No fee if not earni 	room		

Areas

Cape Town



Contact person Major Frankie

Child Welfare Society

Service	Details			Hours
Counselling	This organ18 years oCounsellin			
Child abuse	AssistanceInvestigat	Monday - Friday		
Social services	AdoptionFoster carCommunite.g. monit	8am - 4:30pm		
Contact informa	Contact information			
	Head Office	P: 021 638 3127 F: 021 638 5277	Khayelitsha	P: 021 387 0163 F: 021 387 5877
	Athlone	P: 021 638 3127 F: 021 638 5277	Lotus River, Ottery, Philippi and Pelican Park	P: 087 805 2496 F: 021 691 2065
Phone & Fax	Hanover Park	P: 021 692 0667		P: 021 638 5131 F: 021 633 9132
	Du Noon	P 087 805 2498 F: 087 805 7931	Philippi East	P: 021 637 2140 F: 021 638 1674
	Hout Bay	P: 021 790 2300; F: 02	21 790 9162	
Email	information@	helpkids.org.za	Other information	
Website	www.helpkid	s.org.za	Appointment	Yes
Address	Head Office: Gatesville	Lower Klipfontein Rd	Fee	No



Delft Day Hospital & Clinic

Service	Details	Hours		
Councelling	Individual counselling	Monday – Friday, 8am-4pm		
Counselling	Support Groups	Wed 8am - 3pm		
	VCT Testing	Monday – Thursda	y, 8am-4pm	
HIV/AIDS Services	 Mother-child transmission prevention (PMTCT) Antenatal care AZT and triple therapy 	Call or attend clinic for more information.		
Contact inform	nation	Other information		
Phone Fax	021 954 2235/28/37 021 954 1207	Appointment	Yes	
Address	Corner Laiden Avenue Delft Main Road, Delft	Fee	No Cost applies for spectacles only	
Contact person	Sr KivietMr Horne	Areas	Delft	



Empilweni Centre

Service	Details		Hours	
 Individual Counselling Children with behavioural problems Children who have been sexually abused 		Monday - Thursday 9am - 4pm		
Support Groups	Parent support group	<u>u</u>	Juni 4	Pili
HIV/AIDS Services	Children infected and affected by HIV/Parent support	/AIDS Call or attend clinic for		r attend clinic for
General Services	Screening and assessmentsHome and school visits	more information.		re information.
Contact information		Other information		
Phone	021 361 7063	4,000	:	Vas
Fax	021 361 7569	Appo	intment	Yes
Address	Cape Town Metropolitan Building c/o Spine & Ntlazane Rd Ilitha Park, Khayelitsha	Fee No		No
Contact person	Donald Mfuniselwa	Areas		Khayelitsha

FAMSA Cape Town

Service	Details	Hours		
Counselling	 Individual Family Berievement Trauma and domesic violence Anger management 	Monday - Friday 8:30am – 4pm		
Contact information		Other information		
Phone	Observatory: 021 447 7951 Elsies Rivier: 021 946 4744	Appointment	Call	
	Khayelitsha: 021 361 9098 Mitchell's Plain: 021 372 0022	Fee	Depends on income	
Cell	082 231 0373/4470		Observatory	
Email	famsa@famsawc.org.za	Areas	Elsies Rivier	
Website	www.famsawc.org.za	Areus	Khayelitsha	
Address	9 Bowden Rd, Observatory 7925		Mitchell's Plain	



Heaven's Nest

Service	Details			Hours
Counselling	To enhance self-esteem and confidence			
Counselling	 Psych Corp (mostly psycholog 			
	 For children infected or affect 			
F	 For children who have been a 	bused, neglected of	or abandoned	
Foster care	6-month to 8-year olds			24 hours
	 Placed back with family, adop 	ted or fostered		
Social support				
	Link with external schooling			
Development	Basic introduction to schooling for children aged 4-6 years			
Contact information	on	Other information	n	
Phone	021 703 9781	Appointment	Yes, made by s	ocial worker
Cell	084 919 6967	Referral	Child must fulf	il admission
Email	heavensnest@mweb.co.za	information	criteria	
Address	Ottery (call for more	500	No	
Address	information)	Fee	No	
Contact norson	Floaner Poster	Admission	Non-South Afri	ican children
Contact person	Eleanor Bester	information	with a permit	



Homestead Intake Shelter

Service	Details			Hours	
Shelter	Aim is to keen them off the streets			24 h	
Family reconstruction	Try to integrate children wi	24 hours			
Development	Help them rebuild their live	es and future			
Contact information		Other information	n		
Phone	021 419 9763	Appointment	Yes		
Fax	021 419 2600		 Liaise with social worker and provide background report 		
Email	info@homestead.org.za				
Address Drop in centres :	 150 Strand Street, Cape Town Chapel street, District 6 Elukhanyisweni, 	Referral information	1		
	Khayelitsha	Fee			
Contact person	Social worker Shermaine or Claire 021 461 7470	Admission information	boys Best not to this sh	non South African to send quiet boys elter – bad street- ences in shelter	

Hope Pregnancy Help Centre

Service	Contact information				
Prognancy and TOP convices	Phone	021 886 6898			
Pregnancy and TOP services (termination of pregnancy)	Areas	Cape Town			
(termination of pregnancy)		Based in Somerset West			
Please call the organisation for information about hours, appointments and fees.					



Hout Bay Christian Community Association

Service	Details			Hours	
Church activities	 Church services: weddings, funerals, rallies, bible classes Choir training Normal meetings 				
Soup kitchen	 Provided by volunteers For elderly, sick, disabled and ho Imizamo Yethu Community Occasionally also for outside gro Food parcels also handed out on 				
Welfare	 Guidance, advice and prayer on personal matters Assistance with transport, help with disability grants Shelter for homeless people from natural disasters Material assistance: food, clothing, plastic to cover roofs 			Monday-Sunday 8am - 1pm Call for more information	
Health	 Accommodation for 10 ill men and women Patients cared for by home-based care worker organisation Information sessions on HIV/AIDS, tuberculosis, malnutrition and STDs Assistance, advice and training to pregnant women and after child birth 				
Training	 Sewing, beading work, cooking, pottery Fabric painting, mosaic, leatherwork and woodwork Computer literacy 				
Contact information	n	Other informa	tion		
Phone	021 790 5827	Appointment	No		
Fax	021 790 5839	Appointment	NO		
Email	hbcca@iafrica.com	Referral information	No		
Website	www.hbcca.co.za			I fee for equipment	
Address	Iziko Lobomi Centre Mandela Road Imizamo Yethu Hout Bay 7806	Fee	prod train • R1 fo	used if sell goods produced from skills training R1 for food (free if necessary)	
Contact persons	Office administrator: Noxolo Gladilo Welfare and health care: Marion Fr Supervisor kitchen: Pakamisa Lucas	anke			

Ilitha Labantu

Service	Details			Hours
Counselling	 Individual Support group for women survivors Services provided by social workers and trained counsellors 			· Monday – Friday
Abuse	Social support and services for abused women and children			8am - 5pm
Violence	Healing development programme for victims of political			Journ Spin
	violence and violence against women and children			
Skills training	E.g. computers, baking, gardening and sewing			
Contact informat	ion	Other information		
	Gugulethu: 021 633 2383/78	Appointment	No	
Phone	Langa: 021 694 5770 Phillipi: 021 374 2722	Fee	No	
Filone	Khayelitsha: 021 361 9731 Emergency: 079 235 6144	Areas	Gugulet	thu, Langa, Phillipi,
Address	NY 22 No 26A, Gugulethu	Aleus	Khayeli	tsha
Contact person	Ella			

Islamic Resource Foundation of South Africa

Service	Details			Hours
Counselling	 Provided to sheltered women, children and outside clients seeking assistance Counselling and occupational therapy Provided by qualified counsellors 			
Shelter	 Provided for abused women and their children (0-20 years old) Provides cooked meals and clothes, toiletries and bedding for up to 6 months Crèche facilities with qualified crèche teacher 			Monday - Friday 8am - 4:30pm
Social support	 Referral to legal, medical and other professionals Employment opportunity assistance 			
Training	 Arts and crafts classes HIV/AIDS educational programmes Parenting and life skills 			
Contact informati	Contact information Other information			
Phone Fax Email	021 638 5578 021 638 7239 info@irfsa.com	Appointment	Yes, unle	ess urgent
Address	121 c/o 5 th Avenue and Yusuf Street Fee Varies ad			ccording to free if none)
Website	www.irfsa.com	Admission Accepts information pregnant		refugees and
Contact person	Ms Nuhaa Ishmail			t women

Islamic Social & Welfare Association [for youth aged 12-18 years]

Service	Details		Hours	
Counselling	 Youth conflict Services provided by social workers and auxillary social workers Parenting classes 		Monday - Thursday 8am - 4:30pm Friday 8am - 12pm	
Contact information		Other inf	ormatio	n
Phone	021 696 3000	Appointment		Yes
Email	kippie.a@gmail.com	mail.com Fee		R50 per session
Address	11 1st Ave, Belgravia, Athlone	Areas	·	Cape Town



Legal Aid Board

Service	Details	Hours		
Legal services	Representation and advice on: Criminal Civil Child custody	Monday- Friday 07:30am - 4:30pm		
Contact information		Other information		
Phone	Athlone: 021 696 5172 Cape Town: 021 426 4126	Appointment	No	
	2nd floor, Melofan House Old Klipfontein Road, Athlone	Fee	No	
Address	 60 St George Mall Reserve Bank building 3rd floor, Cape Town 	Areas	Cape Town Athlone	

Life Line - Western Cape

Service	Details	Hours	
Counselling	 Full range of mental health and support services for: crises, emotional stress, trauma, rape, abuse Referrals to professional and community services Children who are rape victims or who have lost family Telephone counselling available All counsellors have completed Lifeline training programmes 	24 hour telephone counselling service Adults: 0861 322 322 Children: 0800 055 555 Individual appointments 8:30am - 4pm	
Contact informa	tion	Other informatio	n
Emergencies	021 461 1111	Appointment Yes	
Phone	Head office: 021 461 1113 Parow: 021 930 0859	Fee	No
rnone	Khayelitsha: 021 361 9197		Conn. Town
Fax	021 461 6400	A # = # =	Cape Town
Website	www.lifeline.org.za	Areas	Parow Khayolitcha
Email	info@lifelinewc.org.za		Khayelitsha
Address	56 Roeland Street, Cape Town		

Loaves & Fishes Shelter

Service	Details			Hours	
Counselling	Individual counselling Provided by qualified counsellors			Monday – Friday	
Shelter	For single men and women (a)	age 25 – 60)		6am – 6pm	
Contact informat	Contact information Other information				
Phone	021 448 5900	Appointment	Yes		
7 770710	021 110 3300	Referral	Assessment first to see if		
Fax	021 448 0684	information	criteria f	ılfilled	
Email	Loavesandfishes@ telcomsa.net	Fee	R35/dayR490/2 weeks		
Address	1 Lower Rochester Street Observatory	Admission	·	ots refugees with up- te documentation	
Contact person	Colette (social worker)	information		ot accept pregnant en or women with ren	

Mater Domini

Service	Details		Hours	
Shelter	 unwanted or crisis pregnancy, physical of physiological abuse 4 bedroom house – maximum 8 women 2-week initial contract – renewable up to the physiological abuse 	siological abuse droom house – maximum 8 women 10-12 women eek initial contract – renewable up t 2 weeks rediate admittance if accepted (call for criteria		
Medical	Referral to midwife in Mowbray Matern			
Contact inf	ormation	Other informa	ation	
Phone	021 671 6008	Appointment	Call first for information about availability	
		Fee	No	
Cell	079 891 6749		Against abortion, but don't	
Email	info@matercapetown.org		condemn those who have had abortions	
Address	10, 1 st Avenue Claremont	Admission information	 Accept women who are 21 years and above Accepts refugees Accepts pregnant women with children (depending 	
Contact person	Genine Richards		on circumstances and age of children).	



Mental Health Information Centre

Service	Service			
 Resource center provides information on all mental health issues to inform the general population. Pamphlets on the different Mental Health disorders are distributed. Referrals to professional mental health workers and support groups. 			Monday - Friday 7am - 3pm	
Contact information Other information			tion	
Phone	021 938 9229 021 938 9029	Appointment	No. Information is	
Fax	021 931 4172		given telephonically	
Email	mhic@sun.ac.za	5 00	No	
Website	www.mentalhealthsa.co.za	Fee	No	
Address	Clinical Building, Faculty of Health Sciences, Stellenbosch University, Francie van Zijl Boulevard, Tygerberg 7505	Areas	National	

MOSAIC

Training, Service & Healing Centre for Women

Service		Details				
Counsel	ling	Support groupServices provintAfrikaans)	Individual: rape, domestic, emotional and physical abuse Support groups Services provided by experienced Mosaic-trained counsellors (English, isiXhosa and Afrikaans) Referrals to related services			
Court supp	ort			pplications for maintenance and and crises intervention Monday - Thursday 8:30am - 4pm Friday 8am - 3:30pm		
Sexual or reproduction head		•	ontracept	alth Clinic ion, STI and HIV/AIDS ion of pregnancy)		Call Wynberg office for information
Train	ing	•	_	call for information h, isiXhosa and Afrikaans)		Call for information
Commu Outre	-	Many centres acomore information			Monday - Thursday 8:30am - 4pm	
Contact info	rma	tion	Court sup	pport desks		
Phone	022 Tol	ad office L 761 7585 I free 66 518 662	Delft 073 Dunoon Grassy Pa Harare 0 Kensingt Khayelits Site B 07 Kuils Rive	72 851 7108 3 152 7992 073 900 0518 ark 072 250 6872 78 534 3240 on 073 522 7466 sha 082 953 9369 3 232 3228 er 082 816 9054 r 082 952 7369 082 816 9054	O72 Nya or (Phi or (Plu Tafe	chell's Plain 2 853 4814 2 anga 072 853 4737 2 073 054 7508 2 lippi 072 853 4737 2 083 418 1374 2 mstead 073 165 7509 2 elsig 083 533 4668 2 Leagues 076 179 5292 2 mberg 079 841 2219
Email	adr	min@mosaic.org.za	а	Other information		
Website		w.mosaic.org.za		 All services are free 		
Address	_	ad Office Ottery Rd, Wynbei	g	• Call or ask for community workers at day hospitals, clinics, police stations and courts.		



New Life Centre

Service	Details			Hours	
Counselling	 Informed counselling to help pregnatinformed decisions regarding single Provided by qualified social workers 	Office: Monday to Friday			
Shelter	Home for pregnant women and adoCan accommodate 7 women at a tin		8am - 5pm Shelter:		
Social	Involved in adoption process		24 hours		
Training	Life and job skillsE.g. sewing ,beading, general house				
Contact inform	nation	Other information	tion		
Phone	021 945 1765	Appointment Fee	Yes No		
Fax	021 949 1614		Accepts refugees		
Email	info@newlifecentre.co.za	 Admission information Does not accept children on the premises Primary focus is adoption, not abortion 			
Address	3 Krige Street, Boston, Bellville Cape Town				





Ons Plek Projects For girl street children up to 18 years-old

Service		Hours		
• Individua	al counselling			
• Support	children to leave street life	Manday Friday		
 Resettle 	children in their communities	Monday - Friday		
• Assist ch	ildren to attend school	9am - 5pm		
 Vocation 	ocational preparation			
• Provide	ovide housing			
Contact info	Contact information		Other information	
Phone	Cape Town 021 465 4829	Annaintment	No	
Phone	Woodstock 021 448 6529	Appointment		
Fax	Cape Town 021 461 0530		No	
FUX	Woodstock 021 448 3153	Fee		
Email	onsplek@new.co.za	ree		
Website	Website www.onsplek.org.za			
Address	In-take shelter 4 Albertus Str, Cape Town			
Auuress	Second-stage shelter 7 York Rd, Woodstock	Areas	Cana Town	
Contact	Yumna Van der Skyf (Woodstock)	Areus	Cape Town	
person	House manager: Gina Jagers			

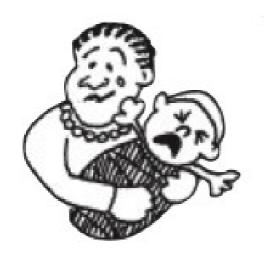
Parent-Infant Mental Health Services

Service				Hours	
CounselCounsel	Monday - Friday 8am - 4:30pm				
Contact inf	ormation	Other informa	ition		
Phone	021 685 4103	Appointment	Yes		
		Fee	Sliding scale b	ased on income	
	46 Sawkins Rd, Rondebosch		Service sites in		
Address	Division of Child & Adolescent Psychiatry, University of Cape Town	Areas			
	1 Sycillative, Offiversity of Cape Town		Mowbray HospitalKhayelitsha		

The Parent Centre

Service						Hours
Counselling	Counselling is	short term and aime	ed at buildin	g a partnership	with	
Counselling	the parent; parent's own problem-solving ability is encouraged.					
	 Services ir 	Services include support goups, mother and infant bonding,				
Parenting Skills	pre and postnatal visits, maternal depression and referral					
Turching 5kms	services.					
		parenting programme				
Support groups	•	oups for mothers and infants, mothers and toddlers and Monday –				
	teenage motners					Friday
Home visiting	-	a, Hanover Park, Gug	ulethu, Imiza	amo Yethu and		8am - 4pm
	Mitchell's Pla					
		ty Education and Awa				
	_	f Trainers - Parenting	skills and w	orkshop facilita	ation	
Other	training		_			
		Management Traini	-		5,	
educare workers, childcare workers and others						
Contact information						
Head office	Phone	021 762 0116				
	Fax	021 762 5160				
Wynberg	Email	reception@thepare	_		/ la a	
Izlanda a	Address	Upper Level, Wynbe	erg Centre, 1	.23 Main Ru, W	ynber	8
Khayelitsha	Phone	021 361 9382				
Parent-infant	Phone	021 7620116				
home visiting	Email	Milly@theparentce	entre.org.za			
programme	Contact	Milly Pekeur	B 4 - 1 - 1 - E -		002.6	74 2004
Teen parenting		Khayelitsha	Majorie Fe			74 2904
skills training &	G	ugulethu & Nyanga Crossroads	Bulelwa Ku	-		26 4312 19 6578
support groups		Mitchell's Plain	· ·	•		62 0116
		Moms and Babies				62 3401
		Moms and Toddlers				62 0116
Support groups			1	•		72 1121
					62 0116	
Other information	7 dienting & community 1 odzia Nykliel 021 70			02 0110		
Other information				Sliding scale	nacod (on income
Appointments	Yes - call head office or group.		Fee	Sliding scale be Minimum of		
				IVIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	1.50 -1.	, 0





Place of Hope

Service	Details		Hours	
Counselling	Services provided by qualified s	ocial workers		
Shelter	Safe accommodation for abuse children	d women and	Monday - Friday 8:30am - 4:30pm	
Training	Life skillsJob skills			
Contact informat	Contact information Other information		ation	
	Office hours		Yes. Please phone ahead to check availability.	
Phone	O21 697 2019 After hours for information only O21 697 1004	Referral information	 Client will be assessed by the social worker. Please call ahead to check criteria for referral. 	
Address	233 Lawrence Road Crawford	Fee	No	
Contact person	Jenny, Brenda and Mel	Areas	Cape Town	

PNDSAPostnatal Depression Support Association of South Africa

Service	Details		Hours	
Counselling	 Mental health assessments Individual and telephonic Referrals to professional mental health workers and support groups 		Tuesday & Friday 10am - 1pm	
Resource centre	 Information for health professionals and the public Information packs available on Maternal Mental Health 		Helpline 7 days a week during office hours	
Contact inform	ation	Other informat	tion	
Phone	Helpline SMS 'help' to 082 882 0072 Head office: 021 797 4498	Appointment	Call during office hours for telephonic counselling, referrals and information	
Fax	086 645 2536		No fee for telephonic counselling	
Email	info@pndsa.org.za		 Individual counselling feed on a sliding scale based on income 	
Website	www.pndsa.org.za Areas		National	
Address	Unit F5, Upper level, Wynberg (Centre, 123 Mair	n Road, Wynberg, Cape Town	



RAPCANResources aimed at the Prevention of Child Abuse & Neglect

Service		Hours		
Child protection and support servicesChild witness support programme		Monday - Friday 8:30am - 4pm		
Contact information		Other information		
Phone	021 712 2330	Annointment	Voc	
Fax	021 712 2365	Appointment	Yes	
Email	info@rapcan.org.za	Fac	NI-	
Website	www.rapcan.org.za	Fee	No	
Address	Waterford House, 3rd Floor Waterford Road, Diep River	Areas	Cape Town	



Rape Crisis Support for rape survivors, their family & friends

Service	Details	Hours	
Counselling	 Individual Support groups Counselling for partners, family and friends 24-hour telephone support and advice to survivors, partners, family and friends Services provided by trained volunteer counsellors with supervision from qualified social workers Referrals to related professional services if needed 	General Monday - Thursday 9am - 4:30pm Friday 9am - 3:30pm Support groups Wednesday 5:30pm - 7pm	
	Heeded	After hours appoint be possible.	ntment may
Trauma support	Assistance and care for survivors in clinics during forensic examination and treatment after rape	All hours. Volunteers work in 'victim support rooms' at many local police stations, courts and health facilities.	
Court support	Pre-trial consultation and adviceSupport for survivors during trial	Call for information.	
Contact informa	ation	Other information	ı
Phone	Head office: Observatory 021 447 1467 Counselling line 021 447 9762 Athlone 021 684 1180 Counselling line 021 633 9229	Appointment	No
, none	Khayelitsha 021 361 9228 Counselling line 021 361 9085 Heideveld 021 633 9229	Fee	No
Fax	Fax: 021 447 5458	Areas	Cape Town
Website	www.rapecrisis.org.za	7 5003	-250.0
Address	 Head office: 23 Trill Road, Observatory One stop rape support centres: Cape Town Khayelitsha, Site B Day Hospital Karl Bremer Hospital in Bellville GF Jooste Hospital, Manenberg 		

Saartjie Baartman Centre for Women & Children

Service	Details		Hours
Counselling	 Individual and group counselling Psycho-educational workshops for shelter residents and outside clients Specialised counselling in rape, drug and alcohol abuse, trauma and domestic violence 		
Shelter	 Transitional housing for abused womer children (max 4 months) Second stage housing unit for further 6 (R400-500 per month) 	Reception: 8.30am – 4.30pm (come before 3.45pm)	
Legal	 Legal advice Assistance with protection orders Maintenance and court preparations 		Shelter: 24 hour crisis response
Child care	Crèche for pre-school childrenSchool aged children placed in nearby schools		
Training	 Job skills training and job placement: E.g. Admin work, child care assistant Training in parenting, assertiveness and home-based care 		
Contact informa	tion	Other informati	ion
Phone	021 633 5287	Appointment	No
Fax	021 637 3487	Fee	No
Email	info@womenscentre.co.za		
Address	Klipfontein Road, Manenberg	Admission	Accepts refugees
Contact person	Intake: Ilse	information	. 5



SANCA
South African National Council on Alcoholism & Drug Dependence

Service	Details			Hours
Counselling	 Services related to substance abuse Comprehensive assessments Motivational interviewing Brief intervention Group and individual counselling sessions One-stop multi-disciplinary service at the Athlone office: Social workers Clinical psychologist Occupational therapist Registered psychiatric sister Psychiatrist 			Monday – Friday 8am - 4 pm Saturdays 10am - 12pm (Family sessions)
Substance abuse prevention	 Out-patient programmes In-patient programmes 6-month after-care and support for client completed in/our patient programmes. 			
Other	Family education groupsVCT services			
Contact informat	ion			
Athlone &	Child welfare offices	Phone	021	638 5116/5181
Gugulethu	157 Lower Klipfontein Road Gatesville	Fax	021	637 2382
Atlantis	1 Dolly centre, 3 Adennes Criscent	Phone	021	572 7461
Atluntis	Westfleur Centre, Atlantis	Fax	021	572 7641
Khayelitsha	Catholic Welfare Development Centre,	Phone	021	364 6131
mayenesna	E505 Scott St, Khayelitsha	Fax	021	364 5510
Mitchell's Plain	11 Daphne Crescent, Eastridge	Phone	021	397 2196
Triceren 31 idin	Mitchell's Plain Fax 021			397 4617
Paarl	Paarl 3.41 L C St P L		872 9671	
			872 5050	
Tygerberg	Stikland Hospital, Outpatients Old Paarl	Phone	021	945 2098
7,50.2019	Rd, Stikland	Fax	021	919 7383



Scalabrini Centre Support for Refugees

Service	Details		Hours
Counselling	Individual and group trauma counsellirEducational and recreational therapies	_	
Psycho- education	Promoting HIV/AIDS awareness and re	duce stigma	
Welfare	Legal assistance to obtain or regulariseFollow-up of access to disability grants		Welfare desk:
Shelter	 Referrals and limited direct assistance special cases (e.g. clothing) Schooling of children Meals every Tuesday and Thursday moand residents 	Monday – Friday 9am - 4:30pm Health clinic:	
Medical	Complimentary healthcareSustained support to HIV + clients		Every Thursday 10am - 3pm
Employment	 Facilitate access to employment for refand South Africans Provides resources, support, skills and applications Life skills workshops – basic everyday a skills 		
Contact informa	tion	Other information	
Phone	021 465 6433	Appointment	
Fax	021 465 6317	Fee	
Address	47 Commercial Street, Cape Town	Commercial Street, Cape Town	
Contact person	 Daniele: counselling and meals for homeless Antonia: employment access programme Solonge: refugees 	Admission information	Accepts pregnant women with and without children

Silverstream Community Project

Service	Details	Hours		
Counselling	Individual			
	Grief counselling			
	Grief counsellingHIV/AIDS and TB awareness	Monday – Friday 8am - 1pm or 2pm		
Training	• Food parcels	50m 1pm 61 2pm		
	 Vacation programmes 			
Contact informatio	n	Other information	on	
Phone	021 637 6957	Anneintment	Vaa	
Cell	083 663 7642	Appointment	Yes	
	Silvertree Church	Foo	No	
Address	Corner of Ruimte Rd and	Fee	No	
	Great Fish Ave, Manenberg	Aross	Gugulothu	
Contact person	Ps Wayne Janecke	Areas	Gugulethu	

Simelela Clinic For rape survivors

Service	Details			Hours
Counselling	Counselling and emotional sup	port for survivors		
Sexual and reproductive health	 Contraception and emergency contraception Forensic examination and counselling for rape survivors HIV/AIDS and VCT services IUCD insertion, check and removal Pregnancy tests 			Kayelitsha District Hospital: Open 24 hours 7 days a week Site B Hospital 8am – 4pm
Contact informat	ion	Other information		
	Toll free : 0800 330 101	Appointment	No	
Phone	Office:			
				Khayelitsha
Fax	021 361 7818	Address		ndle Road, Site B Chayelitsha

Sisters Inc.

Service	Details Hours			
Counselling	 Individual Group Services provided by a qualified psychologist and social workers 	Monday- Friday 8:30am - 4:30pm		
Social services	• Adoptions			
Shelter	 Safe accommodation for abused mothers and children(1-10 years) 	Call to check availabilitity		
Training	Job skills and job creation	Training for residents		
Contact information		Other information	n	
Phone	021 797 4190	Appointment	Yes	
Fax	021 797 4190	Appointment	163	
Email	sistersinc@telkomsa.net	- Fee	Sliding scale	
Address	32 Ascot Road, Kenilworth	ree		
Contact person	Angela Dewar	Areas	Cape Town	



Sothemba AIDS Action

Service		Hours	
Individual counselling by appointmentFood parcels		Monday -Friday 08am - 5pm	
Contact information		Other information	
Phone	021 948 7699/7560	Appointment	Call
Email	aag@icon.co.za	Fee No	
Address	7 Meath Street, Bellville	Avons	Eleter Di ter
Contact person	Elmeien Grobblars	Areas	Elsies Rivier

St Anne's Home

Service	Details	Hours		
Counselling	Individual and group counsel qualified social workers	ling provided by	Monday - Friday 9am - 5pm	
Shelter	,		House mother available after hours.	
Crèche facilities	Child care support for mothe	rs.	Services are for residents.	
Skills training	Job skills and links to jobs.		Call for information.	
Contact information	Contact information Other information		n	
	Office hours	Appointment	Yes	
Phone	021 448 6792 After hours 021 447 1779	Referral information	 Phone ahead to check availability. Client will be assessed by the social worker to see if criteria are fulfilled. 	
Email	info@stanneshomes.org.za	Fee	R70 if income.No fee if no income.	
Address	48 Balfour St Woodstock	Areas	Cape Town	

Tehillah Community Collaborative

Service	Details			Hours
Counselling	 Monthly support groups for HIV+ people Provided by qualified social workers, nurses and psychologists 			
Shelter	 Shelter for the homeless, abused, especially women and children Provide soup daily in the community 	Office: Monday - Friday 8am - 5pm		
Medical	 Treatment and support for people with HIV/AIDS and TB Drug addiction rehabilitation programme 			Shelter: 24 hours
Training	 Develop life skills Create educational opportunities Early childhood educational programme 			24 110013
Contact informa	ition	Other information	n	
Phone	021 933 0990	Appointment	Appointment Yes (background report needed)	
Cell	072 302 9638 Shelter:		: R800 per month	
Email	info@tehillah.za.org Fee No fees for		for other services	
Address	196 16th Avenue, Leonsdale Elsies Rivier 7490	Admission information	Accepts pregnant women. Do not accept refugees.	



Trauma CentreFor Survivors of Violence & Torture

Service		Hours	
 Counselling for victims, survivors or witnesses of trauma and violence and their families. Individual and group counselling. Services provided by qualified social workers and psychologists. 		Monday - Friday 8:30am - 4pm	
Contact information		Other information	า
Phone	021 465 7373	Appointment	Yes and Walk-ins
Address	126 Chapel Street, Woodstock	Fee	No
Contact person	Valdi Vav Reened-le Roux	Areas	Cape Town

Umthawelanga

Family support for the terminally ill

Service	Details	Hours	
Counselling	IndividualSupport groups	Monday - Friday	
Support for children and orphans	Connect terminally ill parents and foster	9am - 5pm	
Contact information	Contact information Other information		n
Phone	021 361 7863		
Cell	083 425 7819 or	Appointment	Yes
Email	umthawelanga@kingsley.co.za		
Address	 E505 Scott St, No. 7 Masiphulisane Centre, Khayelitsha P.O Box 16, Khayelitsha 	Fee	No
Contact person	Vivian or Mciteka	Areas	Khayelitsha

Western Cape Network on Violence against Women

Service		Hours		
	dinates services and resources for women who have been			
abused, includ	ding:			
• Individual	counselling provided by NICRO or Rape Crisis	Monday - Friday		
trained cou	unsellors.	9am - 4pm		
• Referrals for	or pregnant clients to day hospital			
 School and 	crèche placement			
Contact inform	mation	Other informatio	n	
Phone	021 448 6180	Appointment	Yes	
Fax	021 448 6178	Fee	No	
Address	Suite 201 Buidling 17a, Croft Street, Waverly	Areas	Cape Town	
Audress	Buisness Park, Mowbray	Areus	Cape TOWII	

Women in Need

Service	Details		Hours			
Social	 Provide homeless women and their ch support 					
Jocial	• Crèche		Monday – Friday			
	 Not a shelter 	8am - 4pm				
Training	In first aid					
Training	 In establishment and running of crèche 					
Contact informa	tion	Other information	n			
Phone	021 448 6484	Appointment	Yes			
Phone	021 448 0464	Fee	No			
Address	22 Regent road, Woodstock	Admission information	Does not accept refugees			





Women's Legal Centre

Service		Hours									
relationship,labour rights	d support relating to marriage, land and housing rights eproductive rights, violence against women	Monday – Thursday 8:30am - 5pm Friday 08:30am - 4:30pm									
Contact informa	ation	Other information									
Phone	021 424 5660	Appointment	Yes								
Fax	021 4245206	Fee	No								
Address	7 th Floor Consitution House 124 Adderly Street, Cape Town	Areas	Cape Town								

YMCA Mitchell's Plain

Service	Details	Hours								
Support groups	Groups held once a month	Call for information								
Adolescent services	A range of services for adolescents	on								
Contact information	1	Other information								
Phone	021 371 6172 or or 021 376 5690	Annointment	Call							
Cell	083 461 8763	Appointment	Call							
Email	cflatsy@mweb.co.za									
Address	34 Ajav Way, Woodlands,	Fee	No							
Address	Mitchell's Plain									
Contact person	Ricardo de Reuck	Areas	Mitchell's Plain							

Youth Interfacing Catholic Development Centre

Service	Details	Hours						
	For children aged 6 and above							
Life Skills	 Sport and recreational activities 	Call for information						
	Arts and cultural programmes							
Contact informat	tion	Other information						
Phone	Cape Town 021 762 6372	Appointment	No					
Address	Head office: 220 Ottery Road, Ottery	Fee	No					
Contact person	Nosakhele Mpushe	Areas	Ottery					

National Help Lines

National Mental Health Information Line

0800 567 567

Organisation	Number
Advice Desk for Abused Women	031 262 9673 or 031 262 9679
AIDS Helpline	0800 012 322
Alcoholics Anonymous	0861 435 722
Care Assist (health & psychiatric concerns help line)	011 359 5000
Child Line	080 005 5555 or 021 461 1114
Child Welfare	0800 435 754
Compassionate Friends	011 440 6322 or 082 317 4947
Domestic Violence Assistance Programme	031 260 1588
Emergency contraception helpline	0800 246 432
FAMSA	021 447 7951
Gay & Lesbian Association	011 717 4239
Lifeline	0861 322 322 or 021 461 1111
Love Life Sexual Health Line	0800 121 900
Marie Stopes (pregnancy, emergency contraception, abortion)	0800 11 77 85
Mental Health Information Centre	0800 600 411
Mental Health Society	011 614 9890
Narcotics Anonymous	083 900 6962
Obsessive-Compulsive Disorder Association	011 786 7030
People Opposing Women Abuse (POWA)	011 642 4345/4346
PNDSA	SMS 'help' and name to 082 882 0072
Rape and Trauma Line	021 447 9762 or 083 222 5158
SA Depression and Anxiety Group	011 262 6396
Safeline	0800 035 553
Schizophrenia Foundation of SA	0860 100 541
Sexual Health Helpline	0860 100 262
Stop Gender Violence helpline	0800 150 150
Western Cape Mental Health Service Directory	021 483 4003/4270/5660/4572

Provincial Numbers

Contact your provincial departments of health and social development to ask for the **provincial mental health directory**.

The Western Cape Directory is available at www.capegateway.gov.za.

Province	Health	Social Development
Gauteng	011 355 3682	011 355 3682
KwaZulu-Natal	Health Desk 0800 00 5133 Dept of Health 033 345 0792	033 264 5402
Limpopo	015 293 6000 015 293 6011 / 6294	015 293 6011 / 6294
Mpumalanga	013 766 3031	013 766 3082
Northern Cape	053 830 2000 / 2102	053 874 9298
Free State	051 408 1106 / 1101	051 400 0307
Eastern Cape	040 608 1111	040 608 9134
North West	018 387 5830	018 388 1668 / 2043
Western Cape	021 483 3647	021 483 3083

Areas	Social work managers	Contacts
Athlone	Mr Lionel Woldson	021 696 8038/8057
Gugulethu & Phillipi	Ms Pumeza Magadla	021 638 5151/5152/5153
Fishhoek, Wynberg & Retreat	Mr Collin Smith	021 736 6200
Mitchell's Plain 1&2	Ms Mandisa Nogoduka	021 370 4800/4801



Your Resources

Organisation							
	 	 	 			_	

Service	Details	Hours
Contact information		Other information
Phone		
Fax		Appointment
Cell		
Email		Referral
Website		information
Address		
Contact person		Fee

Organisation											

Service	Details	Hours	
Contact information		Other informa	tion
Phone			
Fax		Appointment	
Cell			
Email		Referral	
Website		information	
Address			
Contact person		Fee	
Notes			

Organisation											

Service	Details	Hours					
Contact information		Other informa	tion				
Phone							
Fax		Appointment					
Cell							
Email		Referral information					
Website							
Address							
Contact person		Fee					
Notes							

Organisation							

Service	Details	Hours				
Contact information		Other informa	tion			
Phone						
Fax		Appointment				
Cell						
Email		Referral				
Website		information				
Address						
Contact person		Fee				
Notes						

Organisation									

Service	Details	Hours				
Contact information		Other informa	tion			
Phone						
Fax		Appointment				
Cell						
Email		Referral				
Website		information				
Address						
Contact person		Fee				
Notes						